

# Customer Metering and Billing Operations for Optimized Revenue Capture (EL314)

## HOURLY TIMELINE / AGENDA

#	ITEM	INSTRUCTOR	MINUTES
I	Introduction	Self-paced	4
II	Tracking Customer Water Consumption	Self-paced	35
III	Managing Customer Water Meters and Meter Reading	Self-paced	45
IV	Efficient Billing Operations to Maintain the Revenue Stream	Self-paced	30
V	Conclusion	Self-paced	6
VI	Minutes Total	n/a	120